# Jennifer Campoy, Licensed Clinical Social Worker

License #23900

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# THERAPIST-CLIENT SERVICES AGREEMENT

Welcome to my practice. The Health Insurance Portability and Accountability Act (HIPAA) requires that I provide you with a Notice of Privacy Practices for use and disclosure of PHI for treatment, payment and health care operations. Although these policies are long and sometimes complex, it is very important that you read them carefully before our next session. We can discuss any questions you have about the procedures at that time. When you sign this document, it will also represent an agreement between us. You may revoke this Agreement in writing at any time.

### **PROFESSIONAL FEES**

I schedule 50 minute sessions. Once an appointment session is scheduled, you will be expected to pay for it unless you provide 24 hours advance notice of cancellation.

#### CONTACTING ME

The number to my answering service is 626-808-4420. I may not be immediately available by telephone. My telephone is answered by voicemail. No one other than myself has access to messages left and I monitor messages frequently during the day. I will make every effort to return your call on the same day you make it. If you are difficult to reach, please inform me of some times when you will be available. In emergencies, if you are unable to reach me and feel that you can't wait for me to return your call, in addition to leaving a voice message, contact your family physician or the nearest emergency room and ask for the psychologist or psychiatrist on call. If I will be away for an extended time, I will provide you with the name of a colleague to contact, if necessary.

#### LIMITS ON CONFIDENTIALITY

The law protects the privacy of all communications between a client and a therapist. In most situations, I can only release information about your treatment to others if you sign a written Authorization form that meets certain legal requirements imposed by HIPAA and/or California law. However, in the following situations, no authorization is required:

I may occasionally find it helpful to consult other health and mental health professionals about a case. I will note all consultations in my records.

If you are involved in a court proceeding and a request is made for information concerning your diagnosis and treatment, such information is protected by the therapist-client privilege law. I cannot provide any information without your written authorization, or a court order. If you are involved in or contemplating litigation, you should consult with your attorney to determine whether a court would be likely to order me to disclose information. If a client files a complaint or lawsuit against me, I may disclose relevant information regarding that client in order to defend myself.

There are some situations in which I am legally obligated to take actions which would involve revealing some information about a client's treatment. These situations, which are unusual in my practice, include:

If I have reason to believe that a child or vulnerable adult has been subjected to abuse or neglect, or that a vulnerable adult has been subjected to self-neglect, or exploitation, the law requires that I file a report with the appropriate government agency, usually the local office of the Department of Social Services. Once such a report is filed, I may be required to provide additional information.

If I know that a client has a propensity for violence and the client indicates that he/she has the intention to inflict imminent physical injury upon a specified victim(s), I may be required to take protective actions.

If I believe that there is an imminent risk that a client will inflict serious physical harm or death on him/herself, or that immediate disclosure is required to provide for the client's emergency health care needs, I may be required to take appropriate protective actions, including initiating hospitalization and/or notifying family members or others who can protect the client.

If such a situation arises, I will make every effort to fully discuss it with you before taking any action and I will limit my disclosure to what is necessary.

### PROFESSIONAL RECORDS

You should be aware that, pursuant to HIPAA, I keep Protected Health Information about you in two sets of professional records. One set constitutes your Clinical Record. It includes information about your reasons for seeking therapy, a description of the ways in which your problem impacts on your life, your diagnosis, your treatment history, & your billing records. In addition, I also keep a set of Psychotherapy Notes. These Notes are for my own use, designed to assist me in providing you with the best treatment, and have an even greater degree of privacy protection. These Psychotherapy Notes are kept separate from your Clinical Record.

## **MINORS & PARENTS**

Clients under 16 years of age who are not emancipated, and their parents, should be aware that the law may allow parents to examine their child's treatment records. While privacy in psychotherapy is very important, particularly with teenagers, parental involvement is also essential to successful treatment. Therefore, it is usually my policy to request an agreement from any client between 16 and 18 and his/her parents allowing me to share general information about the progress of treatment and their child's attendance at scheduled sessions. Any other communication will require the child's authorization, unless I feel that the child is in danger or is a danger to someone else, in which case, I will notify the parents of my concern. Before giving parents any information, I will discuss the matter with the child, if possible, and do my best to handle any objections he/she may have.

Date